



Incident Management for Participants

If an incident occurs involving any NDIS participant, we want to ensure you feel supported and that the safety of yourselves and staff are of highest priority.

When they speak with you, they may discuss the following:

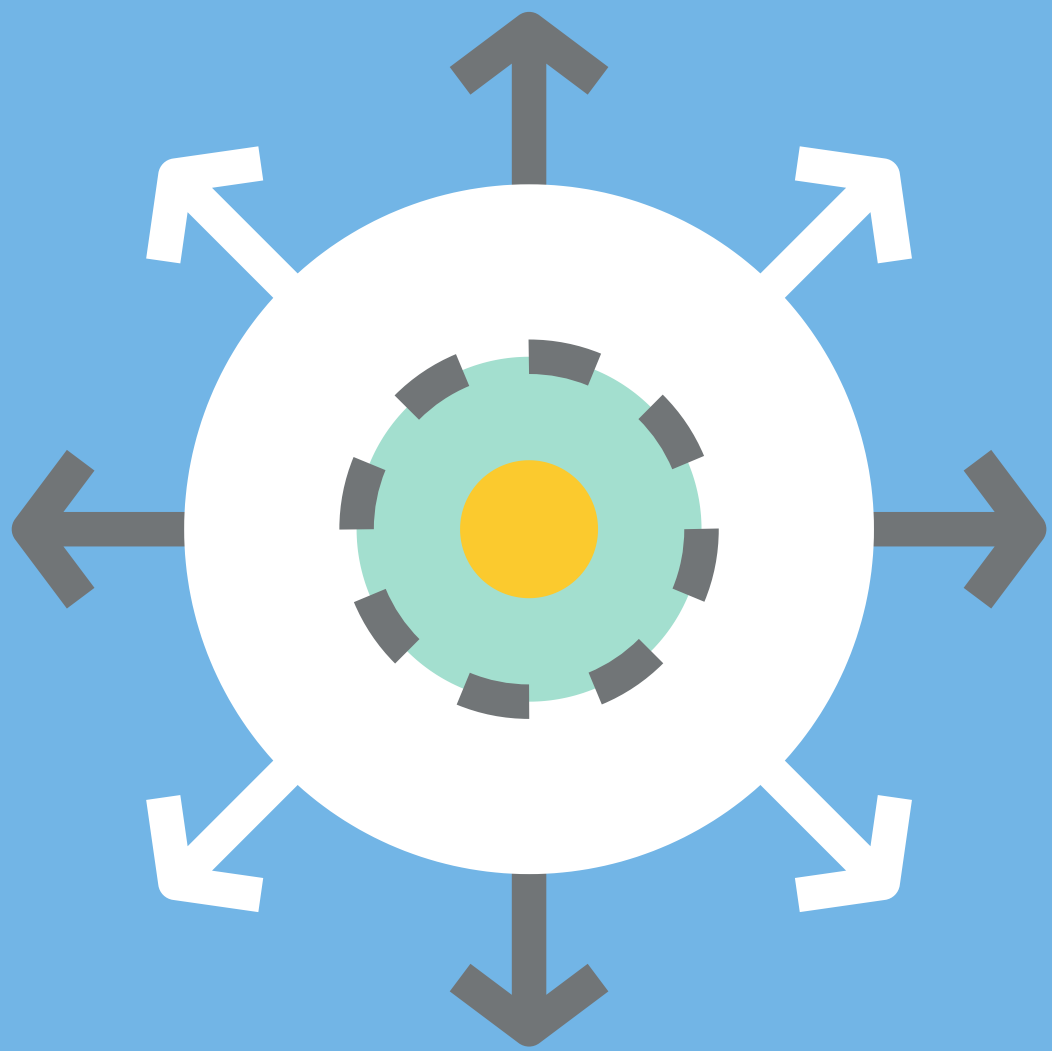
- Discuss the incident
- Offer support
- Confirm any support services that you may require
- Provide you with the information in this flyer in either hardcopy, email, or verbally over the phone
- Inform you if an assessment / investigation may take place and if you would like to add anything further. You can do so over the phone or in writing
- Ask whether you would like further contact to discuss any findings from the assessment/investigation and how you would like it ie. Email, verbal etc.





The HDS representative will make sure that all the support you require is offered.

Any findings of our incident investigation is available upon your request by contacting our office on (02) 40 440 540



If you feel that you would rather talk to someone outside of HDS, below are some other options.



1800 035 544

1300 365 085